

havebike...

WILL RIDE 

Job Description – Professional Driver(s)

Are you experienced at driving vans in busy cities, and do you enjoy a customer-facing role?

havebike is currently looking for experienced drivers to collect and return our customers' and our clients' bicycles. You'll be meeting with our customers and clients, so we are looking for someone who is willing and able to uphold our reputation for excellence, professionalism and fairness in the workplace – whilst offering outstanding service: first time, every time. That's why our customers have rated us Excellent (4.7 out of 5.0) on Trustpilot.

What you'll get up to as a Driver

- Professional driving of large (LWB) and small (SWB) vans in and around London and the Home Counties
- Collecting and delivering customer and client bicycles, as well as driving for other purposes
- Ensuring bicycles are safe and secure during loading, transit and unloading to avoid damage
- Calling customers with expected arrival time and for delays
- Ensuring paperwork is carefully completed and handled in a professional manner
- We're a growing small company, so helping out in other roles will be greatly appreciated!

What we look for in a Driver

ESSENTIAL CRITERIA

- You must have the right to live and take up employment in the UK
- Full, clean driving licence
- Aged 21+ (to comply with insurance requirements)
- Experienced in manoeuvring large vehicles in tight spaces
- Careful and considerate driving (including being mindful of cyclists, pedestrians and other drivers)
- No criminal record (driver will need to pass Metropolitan Police security vetting)
- Basic knowledge of bicycles

DESIRABLE CRITERIA

- Interest in bicycles/bicycle maintenance

What havebike is all about

havebike is a dynamic, growing and ambitious company with an impressive list of customers. We are currently in high growth mode, expanding across London and the Home Counties with further growth planned throughout the UK.

Working with us means you will get to work on a range of bikes including high end road bikes and mountain bikes, electronic gearing systems, ebikes as well as commuter bikes and Bromptons.

We are also trusted to service the bicycles of the Police, Ambulance and Fire services and have worked with large hire fleets including Santander and Mobike.

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havebike believes in recruiting staff with a real love for cycling and who want to help customers to also love cycling, regardless of what they ride. Our team are trained to the highest level on all bicycles with certifications including Cytech, City & Guilds, Bosch E-bike, Brompton and Shimano. We are an accredited Shimano Service Centre.

There are regular opportunities for our staff to attend training and development courses, including attendance at the Shimano Training Centre and advanced driving courses.

Further job details

- Immediate start
- Competitive salary (starting on £10.00 per hour)
- Full time position
- Potential for progression in a rapidly growing, exciting company
- Benefits package (including ability to purchase bicycles and accessories at trade price, and regular team drinks, rides and lunches)
- Comprehensive uniform provided.

havebike is committed to a recruitment process that actively encourages people from all communities to apply for posts. All they ask is that you have the skills required and the right to live and work in the UK.

If you are interested in this role, please email your CV and cover letter to: **info@havebike.co.uk**